

Dear Customer:

Important Notice of Maintaining Limited Banking Services during Severe Weather Conditions

Thank you for choosing the services of China Zheshang Bank Co., Ltd. (Hong Kong Branch). (hereinafter referred to as the "Bank").

With reference to the consultation summary on maintaining trading in severe weather conditions in the Hong Kong securities and derivatives markets issued by the Hong Kong Exchange and Clearing Limited (HKEx) on June 18, 2024, severe weather trading will be implemented on September 23, 2024. Severe weather conditions include Typhoon Signal No. 8 or above or Black Rainstorm Warning issued by the Hong Kong Observatory, or "Extreme Conditions" announcements issued by the Hong Kong SAR Government.

The Hong Kong Association of Banks and Hong Kong Interbank Clearing Limited have confirmed that relevant banking services will operate as usual during severe weather, including the designated banks and settlement banks of the relevant clearing houses, which will provide e-cheque settlement and electronic transfer services as normal to fully support clearing participants operational and settlement needs.

Similar to the situation on regular trading days, our bank will continue to provide limited transaction-related services during severe weather of which they shall continue to be subject to the relevant terms and conditions, including remittances and funds transfers (via internet banking, fax or email channel) and cheques collected before the cut-off time on the previous business day will continue to be cleared and settled (no paper cheques will be collected,) services. If the time deposits that mature on severe weather day, it will be deferred to the next business day.

As settlement services continue to operate during severe weather conditions, please pay attention to your account status to ensure sufficient funds to avoid affecting transactions. For the avoidance of doubt, on the severe weather day, the banking services not mentioned above will be suspended and the physical branch will be closed.

For details, please click on the link below to read relevant communications from HKEx: https://www.hkex.com.hk/News/Market-Communications/2024/240618news?sc_lang=en

For any queries, please contact your Relationship Manager or email to our Operations Department (email address: ops_cs_hk@czbank.com).